



A Job Well Done

Congratulations on achieving the 2020 Clinic Pinnacle Award

Claymont Clinic
Keaton Clinic
St. Peters Clinic

Net Promoter Score (NPS) of 80 or greater
Survey Response Rate of 12% or greater

The Clinic Pinnacle Award is awarded annually to those clinics that receive the Award of Excellence for all four quarters of the qualifying year. Each of these clinics maintained at least an 80 NPS and 12% survey participation rate for four consecutive quarters. The three St. Louis area clinics are among a total of 13 nationwide to receive the Pinnacle Award.

