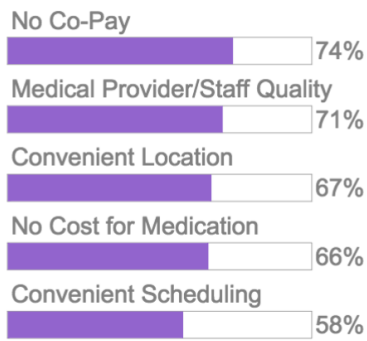


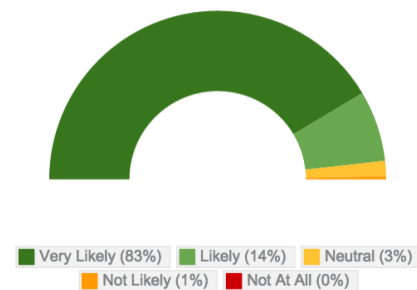


General

Why did you choose to visit the CareATC facility?

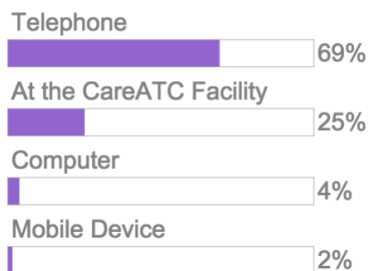


How likely are you to recommend CareATC to a coworker or family member?

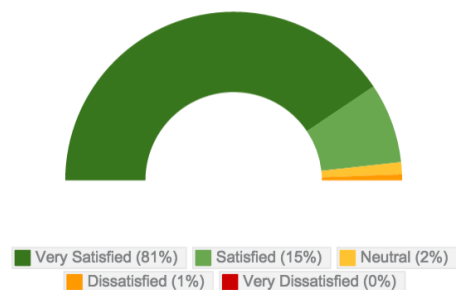


Appointment Scheduling

How did you schedule your most recent appointment?



How satisfied were you with the scheduling process?





Medical Provider

Do you feel the Medical Provider was professional?



Very Satisfied (91%) Satisfied (8%) Neutral (1%)
Dissatisfied (0%) Very Dissatisfied (0%)

Do you feel the Medical Provider was knowledgeable?



Very Satisfied (90%) Satisfied (9%) Neutral (1%)
Dissatisfied (0%) Very Dissatisfied (0%)

Do you feel the Medical Provider was prompt?



Very Satisfied (87%) Satisfied (11%) Neutral (1%)
Dissatisfied (0%) Very Dissatisfied (0%)

Do you feel the Medical Provider was respectful?



Very Satisfied (92%) Satisfied (7%) Neutral (1%)
Dissatisfied (0%) Very Dissatisfied (0%)

Do you feel the Medical Provider was able to address your concerns/issues?



Very Satisfied (90%) Satisfied (8%) Neutral (1%)
Dissatisfied (0%) Very Dissatisfied (0%)

Do you feel the Medical Provider was clear regarding medication instructions?



Very Satisfied (89%) Satisfied (9%) Neutral (2%)
Dissatisfied (0%) Very Dissatisfied (0%)



Medical Staff

Do you feel the Medical Staff was professional?



Very Satisfied (91%) Satisfied (7%) Neutral (2%)
Dissatisfied (0%) Very Dissatisfied (0%)

Do you feel the Medical Staff was knowledgeable?



Very Satisfied (91%) Satisfied (8%) Neutral (1%)
Dissatisfied (0%) Very Dissatisfied (0%)

Do you feel the Medical Staff was prompt?



Very Satisfied (90%) Satisfied (9%) Neutral (0%)
Dissatisfied (0%) Very Dissatisfied (0%)

Do you feel the Medical Staff was respectful?



Very Satisfied (92%) Satisfied (7%) Neutral (1%)
Dissatisfied (0%) Very Dissatisfied (0%)



Facility Appearance

Waiting Room Appearance



Very Satisfied (85%) Satisfied (13%) Neutral (1%)
Dissatisfied (0%) Very Dissatisfied (0%)

Exam Room Appearance



Very Satisfied (87%) Satisfied (12%) Neutral (1%)
Dissatisfied (0%) Very Dissatisfied (0%)

Source: CareATC Annual Patient Satisfaction Survey 2015

