



Telemedicine

24/7/365

What you need to know

Illness doesn't just strike when the onsite center is open. Telemedicine services are available to employees 24/7/365.

Activate your account - before you need it

Securely activate your account by downloading the **CareATC App** or by visiting www.careatc.com/activate.

Select "New Here? Activate your account!" and follow the prompts to verify your identity and set up your account.

Telemedicine benefits provided by WELLVIA®

- U.S. board-certified physicians
- Nationwide network
- 100% HIPAA compliant

Telemedicine follows onsite fee structure (\$0 HRA and \$45 HSA/Non-Health Plan).

Telemedicine services are for acute care. Acute illnesses start suddenly and are short-lived.

Three easy ways to access Telemedicine:

Phone

877.230.9404

Web Portal

Step 1: Activate or log in to your account at careatc.com/patients.

Step 2: Click "Telemedicine" under "My Care".

Step 3: Click "Start a Telemedicine Visit".

Mobile App

Step 1: Download the CareATC app and activate your account, if you have not done so already.

Step 2: Download the WellVia app to your mobile device.

Step 3: Sign in to your CareATC app and click Telemedicine (choose 24/7) to schedule your appointment with WellVia. You must schedule your appointment with WellVia via the CareATC app to verify that you are an eligible participant. Once you have scheduled your appointment, your telemedicine visit will be conducted via the WellVia app.