

# The Mobile App

Made to Keep You Moving



## Activate Your Account

With the CareATC mobile app, you can take your wellness with you – anywhere, anytime! When it comes to managing your health, we make every effort to ensure that you can safely and securely access the information that matters most.

To help everyone get the most from this benefit, it's important that each member on your health plan age 18 and over create their own account.

## Get Started

Securely activate your account by downloading the **CareATC app** or visiting [www.careatc.com/activate](http://www.careatc.com/activate).

### 4 Easy Steps:

**1: Tell Us About Yourself**

Provide personal details. It is important you double check that this matches your employer records.

**2: Verify Your Identity**

Complete a short verification quiz.

**3: Create Your Account**

Set up your username and password.

**4: Set Up Your Recovery Options**

Provide a phone number and/or email address to recover login information.

*If you have trouble registering, or logging into the Patient Portal or Mobile app, you can call the Patient Access Center at 800.993.8244.*

## Download the app to:

- Schedule In-Person or Virtual Care Appointments
- Access 24/7 Telemedicine *(For select groups.)*
- Message Your Primary Care Team
- Complete and Review Forms and Documents
- View Your Medical Record
- Submit Prescription Refill Requests
- View Your Personal Health Assessment (PHA) Results
- Map Available Clinic Locations
- Access Exclusive Health Education Content



## Three easy ways to schedule an appointment:

-  CareATC App  [www.careatc.com/patients](http://www.careatc.com/patients)  800.993.8244