

Thank you for choosing CareATC® as your medical provider. One of the amazing benefits we offer are free prescription refills. All prescription refill requests are individually addressed by clinic staff and take a minimum of 1-2 business days to process. Please make sure prescription refills are requested early enough to assure that you do not run out of medication.

In order to us to provide the best service possible, please follow our refill process as outlined below:

CareATC® Clinic Prescription Refills:

To request refills for prescriptions received from a CareATC® clinic, patients should contact the Patient Access Center (PAC) at 800-993-8244. For faster service, please have the following information available:

- Patient's Name
- Patient's Date of Birth
- Patient's Physician
- Name and Spelling of Medication Requested
- Strength of Medication Requested
- Medication Instructions

Outside Pharmacy Prescription Refills:

To request prescription refills from outside pharmacies, patients must contact the pharmacy and have a refill request sent to the CareATC® clinic. Medications that have no refills must still be requested using this process.

Non-CareATC® Provider Prescriptions

To request refills on prescriptions from non-CareATC® providers, patients must be established with a CareATC® provider, and have a new prescription from that CareATC® provider prior to filling in the clinic.

Prescription Refill Process Acknowledgment



I, _____
have received a copy of the Prescription Refill Process. I understand that all prescriptions must be allowed a 1-2 day
refill time and that all prescriptions dispensed on site must be issued from a CareATC® provider.

Patient Name

Patient Signature

Date